

Nebraska Division of Behavioral Health

**MQIT**

October 22, 2013 / 9:00-9:30 a.m. Central Time  
DBH/Live Meeting & Conference Call

Meeting Notes

**I. Attendance**

*Bob Bussard*

Region I – Barb Vogel, Cara Didier, Phil Darley, David Jones, and Rose Schnell  
Region II – Angie Smith, Kathy Seacrest, and Mary Wagner  
Region III – Ann Tvrdik, Melinda Farritor, and Carrie Slaymacher  
Region IV – Melinda Crippen, Tana Godel, Amy Stachura, Ginger Marr, and Ingrid Gansebom  
Region V – Linda Wittmuss and C.J. Johnson  
Region VI – Joel Case, John Murphy, and Stacey Brewer  
Magellan – Lisa Christensen, Patti Ryan, Tamara Gavin, and Lori Hack  
DBH – Heather Wood, Bob Bussard, Cody Meyer, Cynthia Harris, Kunal Dash, Teresa LaFon, and Ying Wang

**II. Welcome**

*Bob Bussard*

- Heather welcomed attendees to the meeting. Attendance was taken.
- Overview of agenda. No additions were requested.
- The September Draft Notes are approved with corrections made for the spelling of Barb Vogel's name in Region 1.

ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
Send approved minutes to group via email and post on web site: <a href="http://dhhs.ne.gov/behavioral_health/Pages/beh_mqit.aspx">http://dhhs.ne.gov/behavioral_health/Pages/beh_mqit.aspx</a>	Robert Bussard	Complete

**III. Regional Questions/Discussion**

*Bob Bussard, Lisa Christensen, and Patti Ryan*

- **Regions that have questions for Magellan should have these to Bob Bussard by the end of day Thursday, prior to the next scheduled MQIT meeting** ([Robert.bussard@nebraska.gov](mailto:Robert.bussard@nebraska.gov)).
- Answers will be better addressed if Regions are able to submit their questions with examples or other details rather than generic questions.

- Patti Ryan had no updates on the implementation of Medicaid At Risk Managed Behavioral Health Care.
- Changes in TADS: Patti Rayan communicated that Magellan has created a communication to go out to the Providers in regards to this. Magellan's Legal Department has now given its approval so that this document can now be shared with the DBH department.
- Provider Credentialing: Lisa Christiansen talked in regards to Medicaid Enrollment and Magellan Credentialing. Network Providers must be Enrolled with Medicaid first than Magellan can Credential the Providers within their Network. Teresa Danforth can answer any questions in regards to the Magellan Credentialing process. Linda Wittmuss asked "If Medicaid would ever consider one process for this to take place"? Lori Hack responded that it was in Magellan's Regulations that they could only credential Providers within their Network who were already Enrolled in Medicaid at this time.
- Annual Reports: The DBH has received the Annual Reports from Magellan, these have been sent to the Regions. Please look over these reports and if you have any questions and/or concerns please send those to the DBH and they will contact Magellan so they can be addressed. The full set of Reports will be resent to the Regions.

#### **IV. Magellan Updates**

*Bob Bussard, Lisa Christensen, Magellan*

##### **A. Report Discussion**

The Average Handle Time Report and the Appeals Report will be available each month as handouts via Live Meeting. Discussion will be limited to one report each month, unless a specific request is made to discuss another report.

##### **Reports Discussion:**

- Appeals Report by Lisa Christensen: There is a significant change in the format. With the contract implementation, the MRO/ASA is going over to Medicaid. Magellan will no longer be reporting on it in the Appeals Report. The report now is about half the size of the previous report type. General highlights are: the Peer Review, Appeal, reporting on the different Regions, and an aggregate reporting of all the Regions. Lisa mentioned that the Acceptance and Denial rate is staying about the same as it has in the past.
- Average Handle Time Report: The Average Handle Time Report is Handout #4.

##### **B. Reporting Updates**

*Patti Ryan, Bob Bussard*

Kathy Seacrest asked a question in regards to when the implementation of DSM 5 will take place? Patti Ryan responded that there has been no definite dates and/or plans made as yet and more information will be provided as it becomes available. Discussion followed in regards to the DSM 5 implementation.

##### **C. Provider Manual Feedback**

Please continue to provide feedback as it is received. The provider manual is on the web.

#### **V. Meeting Close**

*Bob Bussard, Group*

Call for future MQIT Agenda Items was made.

- Please forward items to Bob Bussard or Heather Wood prior to January 28, 2014. Please note that there has been a change in the length of this MQIT meeting due to NMT.
  - Holiday Greetings were expressed.
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- Next meeting: January 28, 9:00 – 9:30 a.m. Central Time
  - Adjourned at 10:00 a.m.

*Notes prepared by the Division of Behavioral Health, Nebraska Department of Human Services. Notes are intended to provide only a general summary of the proceedings.*